2025-2027 Resource Directory



Older Adults. Caregivers. Adults with Disabilities.

FREQUENTLY USED NUMBERS

Adult Protective Services Report abuse/neglect877-734-6277
Community Service Office (within DSHS) State Hotline877-501-2233
Food & Nutrition Lewis County888-976-0712 Mason/Thurston Co360-586-6181, ext.124
Home & Community Services (within DSHS) Mason/Thurston County360-664-9050 Lewis County360-669-2910
Housing Authority Lewis County
Legal Services Northwest Justice Project Lewis, Mason & Thurston Co360-753-3610
Medical Equipment Bankspp. 97-101
Medicare
Senior Centers pp. 109-111
Social Security 800-772-1213 (natl.) Mason/Thurston County 866-755-6199 Lewis County 855-848-7942

NEED HELP?

CAN'T FIND WHAT YOU'RE LOOKING FOR? PLEASE CONTACT:



AGING & DISABILITY RESOURCE CONNECTION

Lewis County

1651 S Market Blvd., Chehalis, WA 98532 360-748-2524, ext. 201

Mason County

2008 Olympic Hwy. N, Shelton, WA 98584 360-427-2226, ext. 251

Thurston County

2404 Heritage Ct. SW, Olympia, WA 98502 360-664-3162, ext. 133

To report errors or request additional copies, please call:

360-664-3162, ext. 133

WHO WE ARE

Lewis-Mason-Thurston Area Agency on Aging was created through the Older Americans Act.

We have operated under the sponsorship of Lewis, Mason and Thurston Counties since 1976.

Our governing board is the Council of Governments which is comprised of one county commissioner from each sponsoring county.

LMTAAA directly provides services that support older adults, adults living with disabilities, families, and caregivers.

From case management and nurse consultation to family caregiver support, long-term care resources, Medicaid waiver services and more, we are here to help.

Additionally, LMTAAA works with community organizations to develop, monitor, and manage the delivery of services including meals, transportation, kinship support, and respite care.

Our team is composed of highly dedicated and experienced people who value service, excellence, empowerment and collaboration.

HOW TO USE THIS DIRECTORY

LMTAAA's Resource Directory features a wide range of services that support maintaining independence in your community.

Support can be related to chronic illnesses, accidents, or the gradual loss of capabilities associated with the natural aging process.

Our emphasis is on providing services that allow a person to remain in the least restrictive environment possible.

Every attempt has been made to ensure this publication is current, with a focus on public and nonprofit services. The information is provided as a starting point, and as an encouragement, to the residents of Lewis, Mason, and Thurston Counties to seek assistance, when needed.

This is not a complete list of local resources, and inclusion is not an endorsement, referral, or recommendation on the part of LMTAAA.

Find up-to-date information at: Imtaaa.org

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To find services in your area, please call:

Narcotics Anonymous

Find a meeting near you 24/7 Hotline: 844-289-0879

drughelpline.org

Washington Recovery Help Line

24-hour help for substance abuse, problem gambling & mental health 866-789-1511

warecoveryhelpline.org

Lewis County

Alcoholics Anonymous

Find a meeting near you 360-352-7344 aadistrict8.org

Cascade Community Healthcare

135 W Main St., Chehalis, WA 98532 360-748-4339

cascadecommunityhealthcare.org

Lewis County (cont.)

Cascade Community Healthcare

2428 W Reynolds Ave., Centralia, WA 98531 360-330-9044

cascadecommunityhealthcare.org

Eugenia Center

121 NW Chehalis Ave., Chehalis, WA 98532 360-740-9767

eugeniacenter.org

New Directions Counseling

1956 NE Kresky Ave., Chehalis, WA 98532 360-740-4380

newdirectionswa.com

Mason County

Alcoholics Anonymous

Find a meeting near you 360-275-9868

aa.org

Mason County (cont.)

New Directions Counseling 506 Franklin St. Shelton, WA 98584 360-427-5232 newdirectionswa.com

North Mason Fire Resource Access Program (RAP)

Alcohol and substance use recovery support 360-275-6711

<u>northmasonrfa.com/resource-access-mobile-integrated-health-programs</u>

Northwest Indian Treatment Center

308 E Young St. Elma, WA 98541 360-482-2674

squaxinislandtribe.org/northwest-indian-treatment-center

Mason County (cont.)

Northwest Resources II

Also offers inpatient services

235 S 3rd St., Shelton, WA 98584 360-426-0890

121 N 5th St., Shelton, WA 98584 360-868-2697

nwrii.com

Thurston County

Alcoholics Anonymous

Find a meeting near you 360-352-7344 aadistrict8.org

Behavioral Health & Recovery

Providence St. Peter Hospital 4800 College St. SE, Lacey, WA 98503 360-456-7575

providence.org

Thurston County (cont.)

Northwest Resources

200 Lilly Rd. NE, Building C Olympia, WA 98506 360-918-8336

3773 Martin Way E, Suite A-105 Olympia, WA 98506 360-688-7312

2708 Westmoor Ct. SW, Olympia, WA 98502 360-943-8810

nwrii.com

SeaMar Behavioral Health

Outpatient substance use disorder services

336 Littlerock Rd. SW Tumwater, WA 98512 360-704-7590

202 Cullens St. NW Yelm, WA 98597 360-400-4860

seamar.org

CRISIS INTERVENTION HOTLINES

Lewis, Mason & Thurston County

Alzheimer's Association Helpline

Free confidential support, information and strategies for people living with dementia, caregivers and families

24/7 Helpline: 800-272-3900

Live Chat: alz.org

Mason & Thurston County

Crisis Clinic of Mason & Thurston County

Offering crisis intervention, emotional support,

information and referrals

Crisis Helpline: 360-586-2800

Teen/Youth Helpline: 360-586-2777

crisis-clinic.org

CRISIS INTERVENTION HOTLINES

Lewis County

Project Guardian

In partnership with Lewis Co. Sheriff's Office, a free safety program designed to protect vulnerable populations during interactions with first responders

Information and applications at:

Centralia Police Department

cityofcentralia.com/558/project-guardian

Chehalis Police Department

ci.chehalis.wa.us/police/page/project-guardian

Mason County

Cielo Crime Victims Services

Any immigration status, Spanish support available 1212 Connection St., Shelton, WA 98584 360-709-0931

<u>cieloprograms.org/crime-victims-victimas-</u> de-delitos

CRISIS INTERVENTION HOTLINES

Mason County (cont.)

Telecare Mason County Mobile Outreach 601 W Franklin St., Suite A Shelton, WA 98584

360-462-3016 telecarecorp.com/tcat-thurston-mason

Thurston County

Crime Victims Advocacy Network

Victim Helpline: 360-786-5601 360-786-5540, ext. 6273 or ext. 2061 888-288-9221 (24/7)

cvan11.org

Thurston County Family Justice Center

The Family Support Center 360-754-9297 ext. 200

fscss.org

DOMESTIC VIOLENCE & SEXUAL ASSAULT HOTLINES

Lewis, Mason & Thurston County

Washington State Coalition Against Domestic Violence

Programs by county wscadv.org

Lewis County

Hope Alliance

24/7 Crisis Line: 360-748-6601

800-244-7414

hopealliancelc.org

Mason County

Rebuilding Hope

253-474-7273

rebuildinghope.org

Turning Pointe Domestic Violence Services

Crisis Line & Support Texting: 360-432-1212 360-426-1216 or 877-923-1212

turningpointe.org

DOMESTIC VIOLENCE & SEXUAL ASSAULT HOTLINES

Thurston County

Chehalis Confederated Tribes Domestic Violence Program

24/7 Hotline (call or text): 360-789-3627

360-273-5911

chehalistribe.org/departments/

behavioral-health

SafePlace Olympia

24/7 HelpLine: 360-754-6300

360-786-8754

safeplaceolympia.org

Thurston County Family Justice Center

The Family Support Center 360-754-9297, ext. 200

fscss.org

Services may include assessment, crisis intervention, support groups, grief counseling, case monitoring, outpatient mental health services and interpretive services, as needed.

SUICIDE & CRISIS LIFELINE

Call or Text: 988

Chat: 988lifeline.org

SUBSTANCE ABUSE AND MENTAL HEALTH SERVICES ADMINISTRATION

samhsa.gov

Lewis County

Cascade Community Healthcare

2428 W Reynolds Ave.
Centralia, WA 98531
360-330-9044 or 800-559-6696
cascadecommunityhealthcare.org

Great Rivers Behavioral Health

57 W Main St., Suite 260 Chehalis, WA 98532 800-392-6298 greatriversbho.org

National Alliance on Mental Illness

24/7 Hotline: 360-866-0403

Lewis County Chapter: 360-880-8070

namilewiscountywa.org

Valley View Health Center

2690 NE Kresky Ave., Chehalis, WA 98532 360-330-9595

vvhc.org

Mason County

Be A Better You Counseling

113 S 2nd St., Suite 101 Shelton, WA 98584 360-462-7925 beabetteryoucounseling.com

Consejo Counseling Services

Spanish support may be available 627 W Franklin St., Shelton, WA 98584 360-763-5610 consejocounseling.org/mental-health

Mason Clinic Behavioral Health

Medicaid only 110 W K St., Shelton, WA 98584 360-426-1696 or 800-825-4820 masonhealth.com

Mental Health Professionals, LLC

1620 Olympic Hwy. N, Shelton, WA 98584 360-285-3400

mhp-llc.com

Mason County (cont.)

National Alliance on Mental Illness

24/7 Hotline: 360-866-0403

Thurston/Mason Chapter: 360-493-6021

nami.org

Thurston Mason Behavioral Health Administrative Service Organization 670 Woodland Square Loop SE, Suite 301 Lacey, WA 98503 360-763-5828 or 800-658-4105 tmbhaso.org

Thurston County

Behavioral Health Resources

Medicaid only 3857 Martin Way E, Olympia, WA 98506 360-704-7170 or 800-825-4820 bhr.org

Thurston County (cont.)

Behavioral Health & Recovery

Providence St. Peter Hospital 4800 College St. SE, Lacey, WA 98503 360-456-7575 providence.org

Capital Recovery Center

1000 Cherry St. SE, Olympia, WA 98501 360-357-2582 crcoly.org

Crisis Resolution Services Behavioral Health & Recovery

Providence St. Peter Hospital Medicaid only 360-754-1338 or 800-270-0041 providence.org

National Alliance on Mental Illness

24/7 Hotline: 360-866-0403

Thurston/Mason Chapter: 360-493-6021

nami.org

Thurston County (cont.)

Peer Olympia

Peer coaching and support groups 522 Franklin St., Olympia, WA 98501 360-522-9060 peerolympia.org

SeaMar Behavioral Health

Outpatient only, services vary

6334 Littlerock Rd. SW, Tumwater, WA 98512 360-704-7590

202 Cullens St. NW, Yelm, WA 98597 360-400-4860

seamar.org

Thurston Mason Behavioral Health
Administrative Service Organization
670 Woodland Square Loop SE, Suite 301
Lacey, WA 98503
360-763-5828 or 800-658-4105
tmbhaso.org

FAMILY CAREGIVER SUPPORT

LMTAAA's Family Caregiver Support Program (FCSP) provides an array of services and supports for unpaid family caregivers.

Services include:

- Family caregiver workshops
- Housework & errands program
- · Information & referral assistance
- Respite care
- Counseling services
- Resource libraries
- Resources for grandparents raising grandchildren

To reach a FCSP Specialist near you:

Lewis County

360-748-2288

Mason County

360-427-2225

Thurston County

360-664-2168 or 888-545-0910

FAMILY CAREGIVER SUPPORT

Powered by Trualta, the Washington Family Caregiver Learning Portal is free to all unpaid family caregivers and can be used with internet access and a laptop, tablet or smart phone.

Designed for families, support includes:

- Articles
- Videos
- Tip sheets
- Webinars
- Online chat rooms and support groups

It can help family caregivers to:

- Reduce stress
- Find local resources
- Provide more informed care

Access the portal at:

wacaregivingjourney.com

KINSHIP CARE SERVICES

Lewis, Mason & Thurston County

Available for grandparents, extended family or adults raising children with whom they have a close, family-like relationship. Kinship care services can include information, support, educational events and emergency assistance.

Family Education and Support Services

6840 Capitol Blvd., Building 3 Tumwater, WA 98501 360-754-7629 877-813-2828

790 E Johns Prairie Rd., Suite A Shelton, WA 98584 360-545-2060 familyess.org

Thurston County

Family Support Center of South Sound

Local resources for food, education, housing, childcare and crisis intervention 3545 7th Ave. SW, Olympia, WA 98502 360-754-9297

fscss.org

MEDICAID CARE & CASE MANAGEMENT

PRIVATE CARE MANAGERS

Private care managers provide consultations to people and their families who are living at home and experiencing difficulties managing daily activities due to illness or disability.

Care managers can help develop a plan or arrange services such as caregivers, guardians, housing or legal assistance.

Care managers who are nurses can also provide medical evaluations and manage care.

Other care managers have Master's degrees in gerontology, social work, nursing or counseling.

Expect to pay \$85-\$300 per hour for care management services.

For additional info or assistance, please contact LMTAAA at 360-748-2524, ext. 201 (Lewis County), 360-427-2226, ext. 251 (Mason County) or 360-664-3162, ext. 133 (Thurston County).

MEDICAID CARE & CASE MANAGEMENT PRIVATE CARE MANAGERS

Lewis, Mason & Thurston County

Concierge Care Advisors

2608 2nd Ave., Suite 224 Seattle, WA 98121 855-444-7364 conciergecareadvisors.com

Eldercare Counseling & Guidance Services

1700 Cooper Point Rd. SW Olympia, WA 98502 360-205-5989 eldercarecounselor.com

Envision Senior Services

10503 Creek St. E, Yelm, WA 98597 360-515-3600 envisionseniorservices.com

Smerken Consulting

120 State Ave. NE, Suite 132 Olympia, WA 98501 360-570-3357 smerken.com

MEDICAID CARE & CASE MANAGEMENT PUBLIC AGENCIES

Public case management provides eligibility determination, assessments, and care planning for recipients of in-home Medicaid services who are 60 years of age or older or younger adults living with disability.

Lewis County

DSHS Home & Community Services

3451 Galvin Rd.

Centralia, WA 98531

360-669-2910 or 800-487-0360

dshs.wa.gov/altsa/long-term-care-

services-information

Lewis-Mason-Thurston Area Agency on Aging

1651 S Market Blvd.

Chehalis, WA 98532

360-748-2288

Imtaaa.org

MEDICAID CARE & CASE MANAGEMENT PUBLIC AGENCIES

Mason County

DSHS Home & Community Services

2505 Olympic Hwy. N, Suite 440 Shelton, WA 98584 360-664-9050 or 800-462-4957 dshs.wa.gov/altsa/long-term-care-servicesinformation

Lewis-Mason-Thurston Area Agency on Aging 2008 Olympic Hwy. N, Shelton, WA 98584 360-427-2225 Imtaaa.org

Thurston County

DSHS Home and Community Services

6639 Capitol Blvd. SW, Tumwater, WA 98501 360-664-9050 or 800-462-4957 dshs.wa.gov/altsa/long-term-care-services-information

Lewis-Mason-Thurston Area Agency on Aging 2404 Heritage Ct. SW, Olympia, WA 98502

360-664-2168

Imtaaa.org

COMMUNITY RESOURCES

Lewis, Mason & Thurston County

CIELO Integral Educational Center

1601 N St. SE Olympia, WA 98501 360-709-0931 cieloprograms.org

Thurston County

Korean American Seniors Association

Meet Wednesdays, 10am-1pm
Lacey Senior Center
6757 Pacific Ave. SE
Lacey, WA 98503
360-407-3967
southsoundseniors.org/activities/korean-elders

Spanish Speaking Seniors

Meet Mondays, 10am-1pm Lacey Senior Center 6757 Pacific Ave. SE Lacey, WA 98503 360-407-3967

LGBTQIA+

Services and advocacy for lesbian, gay, bisexual, transgender, queer (or questioning), intersex and asexual community members as well as their allies.

Lewis, Mason & Thurston County

PFLAG

Committed to civil rights of LGBTQ+ persons P.O. Box 12732 Olympia, WA 98508 360-207-1608 pflag.org/chapter/olympia

Sound Alliance of Older LGBTQ+

LGBTQ+ eldercare project operating in Olympia and a net affiliate of SAGE USA P.O. Box 7221 Olympia, WA 98501 soundallianceofolderlgbtq.org

FARMERS MARKETS

Washington State farmers markets bring local, healthy food to our communities.

Each year, the Senior Farmers Market Nutrition Program provides qualifying older adults with funds to purchase fresh fruits, vegetables, herbs and honey.

Participation is based on age and income requirements.

Applications open annually in late spring. Watch lmtaaa.org for updates.

LOCATE A FARMERS MARKET NEAR YOU ONLINE AT:

<u>wafarmersmarkets.org/washington</u> <u>farmersmarketdirectory</u>

FOOD BANKS

An application for services and verification of your identity and address may be required. Dates and times subject to change.

Lewis County

Gather Community Services

408 W Main St., Centralia, WA 98531 360-807-0246

gatherchurch.com

God's Portion Food Bank

Visit God's Blessings on Facebook for info 1025 F St., Centralia, WA 98531

Greater Chehalis Food Bank

750 SW 21st St., Chehalis, WA 98532 360-748-1226

<u>lcfbc.net/locations</u>

Mineral Food Bank

116 Front St., Mineral, WA 98355 360-492-3491 mineralchurch.org/food-bank

Pastor's Pantry Food Bank

277 7th St., Morton, WA 98356 360-496-5456

<u>ampleharvest.org/food-pantries/pastors-pantry-753</u>

An application for services and verification of your identity and address may be required. Dates and times subject to change.

Lewis County (cont.)

Pe Ell Food Bank

134 Mauerman Rd., Pe Ell, WA 98572 360-880-8067 Icfbc.net/locations

Salvation Army

303 N Gold St., Centralia, WA 98531 360-736-4339 centralia.salvationarmy.org

SOMMA Food Bank

144 Wilcox Rd., Salkum, WA 98582 360-985-2704

lcfbc.net/locations

Toledo Food Bank

101 N 2nd St., Toledo, WA 98591 360-269-7001

toledowafoodbank.com

White Pass Community Food Bank

106 Kindle Rd., Randle, WA 98377 360-520-3817

Icfbc.net/locations

An application for services and verification of your identity and address may be required. Dates and times subject to change.

Lewis County (cont.)

Winlock-Vader Food Bank 503 NE 1st St., Winlock, WA 98596 360-785-2185 Icfbc.net/locations

Mason County

Belfair Community Food Pantry

71 NE Old Belfair Hwy., Belfair, WA 98528 360-277-4038

CIELO Shelton Bank

Third Friday of every month, registration required 3101 N Shelton Springs Rd. Shelton, WA 98584 cieloprograms.org/food-banks-bancos-de-comida

Hood Canal Food Bank

331 N Finch Creek Rd. Hoodsport, WA 98528 360-877-6507

hoodcanalfoodbank.org

An application for services and verification of your identity and address may be required. Dates and times subject to change.

Mason County (cont.)

Matlock Community Church Food Bank 216 W Matlock-Brady Rd. Matlock, WA 98215 360-463-7284 matlockcommunitychurch.com/food-bank

North Mason Food Bank 22471 State Route 3, Belfair, WA 98528 360-275-4615 northmasonfoodbank.org

Pioneer Community Food Bank

Bridge Community Church 500 E North Island Dr., Shelton, WA 98584 360-426-6352 pioneerfoodbank.org

Saint's Pantry Food Bank 214 S 2nd St., Shelton, WA 98584 360-427-8847 thesaintspantry.org

An application for services and verification of your identity and address may be required. Dates and times subject to change.

Mason County (cont.)

Squaxin Tribal Food Bank

90 SE Klah Che Min Dr. Shelton, WA 98584 360-427-9006

squaxinisland.org/government/departments/family-services/community-support-collaborative-services

Thurston County

CIELO Food & Hygiene Bank

Fourth Friday of every month, registration required 1601 North Street SE, Olympia, WA 98501 cieloprograms.org/food-banksbancos-de-comida

Rochester Organization of Families (ROOF) Food Bank

10140 Hwy. 12 SW, Rochester, WA 98579 360-273-6375

roofcommunityservices.org

An application for services and verification of your identity and address may be required. Dates and times subject to change.

Thurston County (cont.)

Sacred Heart Parish's Food Pantry 812 Bowker St. SE, Lacey, WA 98503 360-923-0929

sacredheartlacey.com/community-and-outreach

Tenino Food Bank

224 Sussex Ave. E, Tenino, WA 98589 360-264-5505 teninocsc.org

Thurston County Food Bank

220 Thurston Ave. NE, Olympia, WA 98501 360-352-8597 TCFP operates many satellite locations. Check their website for more: tcfb.org

Yelm Food Bank

624 Crystal Springs Rd. NW Yelm, WA 98597 360-458-7000 (*ask operator for Food Bank) yelmcommunityservices.com

HOME-DELIVERED MEALS

Home-delivered meals provide an option of registered dietician-created meals that are nutritious and healthy.

These services also offer medically tailored meals for those with chronic conditions.

The flexibility of having meals delivered to your home saves time and money.

Some Medicare and Medicaid plans can help cover the cost.

Specific programs may require assessments to determine eligibility.



HOME-DELIVERED MEALS

Lewis, Mason & Thurston County

GA Foods 866-575-2772 gafoods.com

Homestyle Direct 866-735-0921 homestyledirect.com

Mom's Meals 877-508-6667 momsmeals.com

Mason & Thurston County

Senior Services for South Sound 360-586-6181, ext. 124 southsoundseniors.org

Lewis County

Catholic Community Services of Western Washington 888-976-0712 ccsww.org/our-services/seniors-disabilities

Congregate (group) meals are available at:

Lewis County

Meal Days

Morton Older Adult Center

TUES. THUR

103 Westlake Ave. Morton, WA 98356 360-496-3230

Winlock-Olequa Older Adult Center TUES, THUR

119 SW Kerron St. Winlock, WA 98596 360-785-4325

Packwood Older Adult Center MON, WED

12931 Hwy. 12 Packwood, WA 98361 360-494-6331

Pe Ell Older Adult

MON, THUR

Nutrition Site 416 S 1st St.

Pe EII, WA 98572 360-748-0061

Congregate (group) meals are available at:

Lewis County (cont.) Meal Days

Toledo Older Adult Center WED, FRI

150 Coal St.

Toledo, WA 98591 360-864-2112

Twin Cities Older Adult Center MON - FRI

2545 N National Ave.

Chehalis, WA 98532

360-748-0061

Mason County

Mason County Senior MON - FRI

Activities Association

190 W Sentry Dr.

Shelton, WA 98584

360-426-7374

Shelton United MON - FRI

Methodist Church

1900 King St.

Shelton, WA 98584

360-426-4174

Subject to change. Call to confirm days and times.

Congregate (group) meals are available at:

Mason County (cont.)

Meal Days

The HUB Center for Seniors 111 NE Old Belfair Hwy. Belfair, WA 98528 MON - TUES THURS - FRI Dinner: SUN 5PM

MON - FRI

MON - FRI

WED, FRI

Thurston County

Lacey Senior Center

6757 Pacific Ave. SE

Lacey, WA 98503

360-407-3967

360-275-0535

Olympia Senior Center

222 Columbia St. NW

Olympia, WA 98501

360-586-6181

Rochester United

Methodist Church

18206 Corvallis St.

Rochester, WA 98579

360-273-0768

Subject to change. Call to confirm days and times.

Congregate (group) meals are available at:

Thurston County (cont.) Meal Days

Senior Center of Rainier

MON. WED

108 Michigan St. S Rainier, WA 98576 360-446-2258

Tenino Quarry House

MON. TUES

319 W Park Ave. Tenino, WA 98589 360-264-5092

Tumwater Old Town Center

MON - FRI

215 N 2nd Ave. SW Tumwater, WA 98512 360-754-4160

Vietnamese Senior

WED

Association

Evergreen Villages 505 Division St. NW Olympia, WA 98502 360-943-5505

Subject to change. Call to confirm days and times.

AGING & DISABILITY RESOURCE CONNECTION

LMTAAA's Aging & Disability Resource Connection helps individuals link with resources to maintain independence.

Lewis County

Lewis-Mason-Thurston Area Agency on Aging 1651 S Market Blvd. Chehalis, WA 98532 360-748-2524, ext. 201

Mason County

Lewis-Mason-Thurston Area Agency on Aging 2008 Olympic Hwy. N Shelton, WA 98584 360-427-2226, ext. 251

Thurston County

Lewis-Mason-Thurston Area Agency on Aging 2404 Heritage Ct. SW Olympia, WA 98502 360-664-3162, ext. 133

Imtaaa.org

Lewis, Mason & Thurston County

Brain Injury Alliance Washington

877-824-1766

biawa.org

Center for Independence

7801 Bridgeport Way W #200 Lakewood, WA 98499 253-582-1253

cfi-wa.org

Developmental Disabilities Administration

Medicaid waiver services 800-339-8227

dshs.wa.gov/dda

Easter Seals Washington

800-678-5708

easterseals.com/washington

Hearing, Speech & Deaf Center

621 Tacoma Ave. S, Suite 505 Tacoma, WA 98402 866-698-1748 (TTY/toll-free) 866-421-5560

hsdc.org

Lewis, Mason & Thurston County (cont.)

Lions Low Vision Resource Center 360-790-8667 olympiahostlions.org/low-vision-resource-ctr

National Multiple Sclerosis Society

Greater Northwest Chapter 800-344-4867

nationalmssociety.org/chapters/was

Office of the Deaf and Hard of Hearing 800-422-7930 (Voice & TTY)

dshs.wa.gov/altsa/odhh

Tacoma Area Coalition of Individuals with Disabilities

253-565-9000 tacid.org

Validus Consulting & Services

24421 34th Ave Ct. E Spanaway, WA 98387 253-847-7887 validusconsulting.org

Lewis, Mason & Thurston County (cont.)

Washington State Department of Services for the Blind 800-552-7103 dsb.wa.gov

Washington Talking Book & Braille Library 800-542-0866 wtbbl.org

Mason County

Behavioral Health Resources 360-704-7170 or 800-825-4820 bhr.org

Exceptional Foresters 2009 W Railroad Ave. Shelton, WA 98584 360-426-0077 team-efi.org

Seagull Low Vision Services
Independent Living Older Blind Program
Administered by University of Washington
360-493-1372

Mason County (cont.)

Washington State Division of Vocational Rehabilitation

Tools, services, training and support 2505 Olympic Highway N., Suite 440 Shelton, WA 98584 360-405-7810 (TTY) dshs.wa.gov/dvr

Thurston County

Washington State Division of Vocational Rehabilitation

Tools, services, training and support 6639 Capitol Blvd. SW Tumwater, WA 98501 360-664-3060 360-664-3060 (TTY) dshs.wa.gov/dvr

OMBUDSMAN PROGRAM

For concerns regarding long-term care facilities, resident rights, problem resolution, complaints and resources:

Regional Long-Term Care Ombudsman 360-943-6018

WA State Long-Term Care Ombudsman 800-562-6028 waombudsman.org



SOCIAL SECURITY

The Social Security Administration can be reached at:

800-772-1213

socialsecurity.gov

Lewis County

Social Security Administration

1821 Cooks Hill Rd., Suite 100 Centralia, WA 98531 855-848-7942 800-325-0778 (TTY/toll-free)

Mason & Thurston County

Social Security Administration

1009 College St. SE, Suite 120 Lacey, WA 98503 866-755-6199

TRIBAL SERVICES

Tribal services for members include nutrition programs, healthcare, family caregiver support, transportation and elder centers. Please contact individual Tribes for details.

Chehalis Confederated Tribes

420 Howanut Rd., Oakville, WA 98568

Main Office: 360-273-5911

Clinic: 360-273-5504

Social Services: 360-273-5821

chehalistribe.org

Cowlitz Tribe

107 Spencer Rd., Toledo, WA 98591

Elders & Senior Nutrition: 360-864-7006

Housing: 360-864-8720

Transportation: 360-232-8585

cowlitz.org

Nisqually Tribe

4820 She-Nah-Num Dr. SE

Olympia, WA 98513

Main Office: 360-456-5221

Elders Building: 360-486-9546 Medical Clinic: 360-459-5312

nisqually-nsn.gov

TRIBAL SERVICES

Skokomish Tribe

80 N Tribal Center Rd. Skokomish, WA 98584

Main Office: 360-426-4232

Clinic: 360-426-5755

Family Services: 360-426-7788

skokomish.org

South Puget Intertribal Planning Agency

3104 SE Old Olympic Hwy.

Shelton, WA 98584

Main Office: 360-426-3990

spipa.org

Squaxin Island Tribe

SE 10 Squaxin Lane Shelton, WA 98584

Main Office: 360-426-9781

Clinic: 360-427-9006 Dental: 360-427-1784

Elders Program: 360-432-3972

squaxinisland.org

VETERANS AFFAIRS

Lewis, Mason & Thurston County

American Lake VA Hospital Geriatric Research and Evaluation Clinic

253-583-2033

va.gov/puget-sound-health-care/locations/ american-lake-va-medical-center

Suicide & Crisis Lifeline

988

988lifeline.org

VA Puget Sound Health Care

800-329-8387

va.gov/puget-sound-health-care

Vietnam Veterans of America

WA State Council 206-364-5948

vva.org

WA State Department of Veterans Affairs

1102 Quince St. SE Olympia, WA 98504

360-725-2200

800-562-2308

dva.wa.gov

VETERANS AFFAIRS

Lewis County

Home Base Project

Direct clinical care, wellness, education & more 877-515-7848 homebase.org

Lewis County Veterans Relief Fund

Veterans or spouses of veterans may be eligible for assistance 360-740-1417

<u>lewiscountywa.gov/departments/public-health/veterans-services</u>

Veterans Journey Forward

Peer support and service assistance 360-740-1417 veteransjourneyforward.org

VETERANS AFFAIRS

Mason County

Mason County Veterans' Service

210 W Franklin St., Shelton, WA 98584 360-426-4546

140 NE State Route 300, Belfair, WA 98528 360-522-2303

masoncountywa.gov/ac/veterans

Thurston County

Disabled American Veterans

Meets in Olympia 360-459-7400 dav.org

Thurston County Veterans Assistance Fund

360-867-2625

thurstoncountywa.gov/departments/publichealth-and-social-services/social-services/ veterans-assistance

Veterans Services Hub

4232 6th Ave. SE, Suite 202 Lacey, WA 98503 360-456-3850

laceyveteranshub.org

HOME REPAIR

Loans and grants for eligible individuals to maintain health and safety at home.

Volunteers available to perform home repairs for qualified clients. Funding to offset costs may be available.

Lewis, Mason & Thurston County

Catholic Community Services of Western Washington

Volunteer Services 844-851-9380

ccsww.org/services/volunteer-services

USDA Rural Development

360-704-7760

rd.usda.gov

Lewis County

Community Action Council

409 N Tower Ave.

Centralia, WA 98531

360-736-1800

caclmt.org

HOME REPAIR

Mason County

Community Action Council

807 W Railroad Ave., Shelton, WA 98584 360-426-9726 caclmt.org

Gethsemane Ministries

220 E Misty Acres Lane, Union, WA 98592 360-898-2752 gethsemane-ministries.com

Habitat for Humanity

A Brush with Kindness 360-426-8134 habitat.org/volunteer/near-you/ home-preservation

Love INC

109 S Second St., Shelton, WA 98584 360-462-5683 loveincofmasoncounty.org

North Mason Fire Resource Access Program

Home safety inspections 360-275-6711

<u>northmasonrfa.com/resource-access-mobile-integrated-health-programs</u>

HOME REPAIR

Mason County (cont.)

The HUB Center for Seniors 111 NE Old Belfair Hwy., Belfair, WA 98528 360-275-0535 thehubbelfair.org

Thurston County

Community Action Council 3020 Willamette Dr. NE, Lacey, WA 98516 360-438-1100 caclmt.org

Rebuilding Together Thurston County

809 Legion Way, Suite 306 Olympia, WA 98501 360-539-7830 rebuildingtogethertc.org

South Puget Sound Habitat for Humanity

Critical home repairs for homeowners with limited incomes 360-956-3456

spshabitat.org/what-we-do/critical-home-repair

HOUSING

Lewis, Mason & Thurston County

Community Action Council

Grants funds for housing and essential needs to qualified applicants living with a mental and/or physical disability and zero income 800-878-5235

cacImt.org/housing-and-essential-needs/

Lewis County

Housing Opportunities of SW Washington

820 11th Ave., Longview, WA 98632 360-423-0140

hoswwa.org/housing-assistance

Salvation Army

Coordinated Entry
303 N Gold St., Centralia, WA 98531
360-736-4339, ext. 210
centralia.salvationarmy.org/centralias/
provide-shelter

For additional info or assistance, please contact LMTAAA at 360-748-2524, ext. 201 (Lewis County), 360-427-2226, ext. 251 (Mason County) or 360-664-3162, ext. 133 (Thurston County)

HOUSING

Mason County

Crossroads Housing

71 Sargison Loop Shelton, WA 98584 360-427-6919 crossroads-housing.net

Housing Authority of the City of Bremerton

600 Park Ave. Bremerton, WA 98337 360-479-3694 bremertonhousing.org

Thurston County

Habitat for Humanity South Puget Sound

Affordable Housing 711 Capitol Way S, Suite 401 Olympia, WA 98501 360-956-3456 spshabitat.org

For additional info or assistance, please contact LMTAAA at 360-748-2524, ext. 201 (Lewis County), 360-427-2226, ext. 251 (Mason County) or 360-664-3162, ext. 133 (Thurston County)

HOUSING

Thurston County (cont.)

Housing Authority of Thurston County 1206 12th Ave. SE, Olympia, WA 98501 360-753-8292 hatc.org

Statewide

AptFinder.org

Listings for affordable, low-income housing aptfinder.org

TELEPHONE ASSISTANCE

Lewis, Mason & Thurston County

Assurance Wireless

Government benefit program based on federal- or state-specific criteria 888-321-5880

assurancewireless.com

Lifeline Support

Phone service discounts for qualified, low-income consumers lifelinesupport.org

You must be income eligible to receive bill assistance.

Lewis County

Community Action Council

409 N Tower Ave. Centralia, WA 98531 360-736-1800 or 800-878-5235 caclmt.org

Lewis County Veterans Relief Fund

Veterans & spouses only 360-740-1417 lewiscountywa.gov/departments/public-health/veterans-services

Love INC.

360-748-8611 loveincoflewiscounty.org

Salvation Army

303 N Gold St. Centralia, WA 98531 360-736-4339 centralia.salvationarmy.org

You must be income eligible to receive bill assistance.

Lewis County (cont.)

St. Vincent de Paul

Centralia & Chehalis 360-623-1144

Napavine, Winlock, Toledo and parts of East Lewis County 360-864-4130

wlpcatholic.org/st-vincent-de-paul-society

City Utility Assistance Programs

Centralia360-330-7657 Chehalis360-748-6664

Mason County

City Utility Assistance Programs

Shelton360-426-4491

Community Action Council

807 W Railroad Ave., Shelton, WA 98584 360-426-9726

caclmt.org/energy-assistance

You must be income eligible to receive bill assistance.

Mason County (cont.)

Love INC.

109 S 2nd St., Shelton, WA 98584 360-462-5683

loveincofmasoncounty.org

PUD #3

2621 E Johns Prairie Rd. Shelton, WA 98584 360-426-8255 pud3.org

Thurston County

City Utility Assistance Programs

Lacey	360-491-5616
Olympia	360-438-1100
Rainier	360-446-2265
Tenino	360-264-2368
Tumwater	360-754-4133
Yelm	360-458-3244

You must be income eligible to receive bill assistance.

Thurston County (cont.)

Community Action Council 3020 Willamette Dr. NE Lacey, WA 98516 360-438-1100 caclmt.org

Thurston County Veterans Assistance Fund

360-867-2625

thurstoncountywa.gov/departments/publichealth-and-social-services/social-services/ veterans-assistance

If your town is not listed, call your local city hall or county government to inquire as to what supports may be available to you.

CONFLICT RESOLUTION

Conflict resolution services assist older and/or disabled adults, their families and caregivers with conflicts around issues of autonomy, caregiving, housing, health care or end-of-life decisions.

Trained mediators are available.

Lewis County

Community Mediation Center

Reduced or no-fee assistance may be available based on eligibility 500 W Main Street #11 Centralia, WA 98531 360-623-8061 communitymediationcenters.org

Mason & Thurston County

Dispute Resolution Center of Thurston County

Available to residents of South Mason or Thurston County, fees based on sliding scale 360-956-1155

mediatethurston.org

GUARDIANSHIP SERVICES

Considered a last resort, guardianship is a legal option available when a person has significant problems that prevent them from managing their financial affairs or caring for themselves.

A court proceeding determines that a person is legally incapacitated (lacking the capacity or functioning to make certain decisions regarding their own personal care, property or finances) and designates a surrogate decision maker.

A listing of certified professional guardians can be found on the Washington State Courts website:

courts.wa.gov/guardianportal

For additional info or assistance, please contact LMTAAA at 360-748-2524, ext. 201 (Lewis County), 360-427-2226, ext. 251 (Mason County) or 360-664-3162, ext. 133 (Thurston County).

PUBLIC LEGAL SERVICES

Public legal services include advice and representation in matters such as public entitlements (DSHS, Medicaid, etc.), housing, consumer rights, elder law and personal care/safety issues.

Lewis, Mason & Thurston County

Northwest Justice Project

888-387-7111

888-211-9274 (TDD/toll-free)

nwjustice.org

washingtonlawhelp.org

Mason & Thurston County

Sound Legal Aid

P.O. Box 405

Olympia, WA 98507

360-705-8194

844-211-6916

soundlegalaid.org

For additional info or assistance, please contact LMTAAA at 360-748-2524, ext. 201 (Lewis County), 360-427-2226, ext. 251 (Mason County) or 360-664-3162, ext. 133 (Thurston County).

ADULT DAY CARE

Adult day care programs provide recreational, social, and support services for those who need supervision and assistance in a protective setting.

Supervised activities in a safe environment provide respite to caregivers.

Thurston County

Senior Services for South Sound Brighter Days Adult Day Care Program

Virgil Clarkson Lacey Senior Center 6757 Pacific Ave. SE Lacey, WA 98503 360-407-3967, ext. 207 southsoundseniors.org

For additional info or assistance, please contact LMTAAA at 360-748-2524, ext. 201 (Lewis County), 360-427-2226, ext. 251 (Mason County) or 360-664-3162, ext. 133 (Thurston County).

HOME CARE REFERRAL

Consumer Direct Care Network Washington matches Medicaid-eligible clients who qualify or are receiving state-funded, in-home care with qualified in-home care workers.

Lewis, Mason & Thurston County

Consumer Direct Care Network Washington 866-214-9899 consumerdirectwa.com



Home care agencies provide non-medical services which include, but are not limited to: personal care, housework, shopping, meal preparation, transportation, respite and support.

Cost may be covered by Medicaid, private insurance or private pay.

The following agencies are contracted to provide in-home care services for approved Medicaid recipients as of the date of publication.

Home care agencies that are licensed by the State of Washington, but do not accept Medicaid are too numerous to list in this resource directory.

For additional info or assistance, please contact LMTAAA at 360-748-2524, ext. 201 (Lewis County), 360-427-2226, ext. 251 (Mason County) or 360-664-3162, ext. 133 (Thurston County).

Lewis, Mason & Thurston County

Coastal Community Action Program

1217 Cooper Point Rd. SW, Suite 7 Olympia, WA 98502 360-915-8189 coastalcap.org

Family Resource Home Care

2620 RW Johnson Blvd. SW, Suite 104 Tumwater, WA 98512 360-522-4024 or 800-775-6380 familyresourcehomecare.com

Graceland Home Care

400 Union Ave. SW, Suite 256 Olympia, WA 98051 360-399-6855

gracelandagencyllc.com

Lewis County

All Ways Caring HomeCare

1014 Kresky Ave., Suite 1 Centralia, WA 98531 360-736-1758 or 833-545-3221 allwayscaring.com

Lewis County (cont.)

Catholic Community Services of Western Washington 1570 N National Ave., Suite 211 Chehalis, WA 98532 360-345-1100 or 800-642-8021 ccsww.org

Korean Women's Association 1217 Mellen St., Suite A Centralia, WA 98531 360-736-4310 or 888-508-2728 kwacares.org

Mason County

All Ways Caring HomeCare 111 Tumwater Blvd. SE, Suite C-214 Tumwater, WA 98501 360-529-3410 or 866-737-2273

allwayscaring.com

Mason County (cont.)

Catholic Community Services of Western Washington

1716 Olympic Highway N Shelton, WA 98584 360-427-2230 or 800-642-8026 ccsww.org

Korean Women's Association

706A Cascade Ave. Shelton, WA 98584 360-426-9700 or 888-508-2734 kwacares.org

Thurston County

All Ways Caring HomeCare

111 Tumwater Blvd. SE, Suite C-214 Tumwater, WA 98501 360-754-2582 or 888-329-4695 allwayscaring.com

Thurston County (cont.)

Catholic Community Services of Western Washington 5109 Capitol Blvd. SE, Suite D Tumwater, WA 98501 360-586-2960 or 800-783-8193 ccsww.org

Korean Women's Association 5757 Capitol Blvd. SW Tumwater, WA 98501 360-455-4524 or 888-508-2779 kwacares.org

HOME HEALTH & HOSPICE CARE

Home Health agencies are licensed to provide medical and non-medical services which may include, but are not limited to: home health aides, nursing services, and medical equipment/supplies as well as physical, occupational, speech and respiratory therapies.

Home Health agencies also provide hospice care: a holistic, coordinated program of care for those with a terminal illness and their families.

The primary goal is to provide support and comfort so that patients and families may spend their remaining time together.

Lewis, Mason & Thurston County

Providence SoundHomeCare and Hospice 360-493-5900 or 877-620-3286 providence.org/locations/wa/soundhomecare-and-hospice

HOME HEALTH & HOSPICE CARE

Mason & Thurston County

Assured Home Health and Hospice 360-352-0711 https://linear.com/locations/assured-home-health-of-olympia

Puget Sound Home Health & Hospice 360-839-2122 pugetsoundhh.com

Lewis County

Assured Home Health and Hospice 360-807-7776

lhcgroup.com/locations/assured-home-health-of-centralia

Thurston County

Envision Hospice of Washington 360-350-4875 envhh.com

RESIDENTIAL CARE

When people are no longer able to care for themselves, a move—either temporary or permanent—may be necessary. There are many long-term care options available, including retirement residences as well as:

Adult Family Homes: Regular neighborhood homes where staff assumes responsibility for safety and well-being of the adult. Some may provide occasional nursing care.

fortress.wa.gov/dshs/adsaapps/lookup/ AFHAdvLookup.aspx

Assisted Living Facilities: Larger facilities in a community setting where staff assumes responsibility for safety and well-being of the adult. Some may provide nursing care. fortress.wa.gov/dshs/adsaapps/lookup/BHPubLookup.aspx

Skilled Nursing Facilities: 24-hour supervised nursing and personal care, therapy, nutrition management, activities, social services, room, board and laundry.

fortress.wa.gov/dshs/adsaapps/lookup/ NHPubLookup.aspx

RESIDENTIAL CARE

To discover more about long-term care options available to you, please contact:

DSHS Aging & Long-Term Services Administration

360-735-2300

800-422-3263

Adult Family Home Council

Home Finder Portal adultfamilyhomecouncil.org/home-finder

For Residential Care complaints, call the hotline below or make a report online at:

Residential Care Facility Complaint Hotline

800-562-6078

800-737-7931 (TTY/toll-free)

dshs.wa.gov/altsa/adult-protective-services

The **Long Term Care Ombudsman** program (page 44) also offers trained volunteers who listen to questions/concerns and act as an advocate for the rights of residents in long-term care.

Dental providers are listed by the county where they are located. Many will serve you regardless of where you live.

Lewis, Mason & Thurston County

Bates Technical College Denturist Program

Denture services in Tacoma 253-680-7314 batestech.edu/programs/denturist

Delta Dental WA Dental Services Foundation Senior Oral Health Program

Contact for providers accepting Medicaid deltadentalwa.com

Neighborcare Health

Dental at Providence St. Peter Hospital 360-456-8844 neighborcare.org

Thurston-Mason Counties Dental Society

Contact for providers accepting Medicaid 360-956-0828

tmcdental.org

Dental providers are listed by the county where they are located. Many will serve you regardless of where you live.

Lewis County

Olympic Dental and Denture

716 W Main St., Centralia, WA 98531 360-736-0795

olympicdentalanddenture.com

Valley View Health Center

2690 NE Kresky Ave., Chehalis, WA 98532 360-330-9595

148 E Division Ave., Morton, WA 98356 360-496-5101

vvhc.org



Dental providers are listed by the county where they are located. Many will serve you regardless of where you live.

Mason County

Mason County Public Health

Refers patients to dentists who accept Medicaid 415 N 6th Street Shelton, WA 98584 360-427-9670, ext. 400

Skokomish Tribe Wellness Center

Serving Native Americans 80 N Tribal Center Rd. Skokomish, WA 98584 360-426-5755 skokomish.org/health-clinic

Squaxin Island Tribe Clinic

Serving Native Americans
SE 90 Klah-Che-Min Dr.
Shelton, WA 98584
360-427-9006
squaxinisland.org/dental-providers

Dental providers are listed by the county where they are located. Many will serve you regardless of where you live.

Thurston County

Nisqually Tribe Dental Clinic

Serving Native Americans
4816 She-Nah-Num Dr. SE
Olympia, WA 98513
360-459-5312
nisqually-nsn.gov/index.php/administration/
tribal-services/health/dental

Olympia Union Gospel Mission Dental Clinic

309 Washington St. NE
Olympia, WA 98501
360-943-6400
ougm.org/our-programs/dental-clinic

Olympic Dental and Denture

4408 Pacific Ave. SE Lacey, WA 98503 360-438-8299 olympicdentalanddenture.com

Dental providers are listed by the county where they are located. Many will serve you regardless of where you live.

Thurston County (cont.)

Sea Mar Dental Clinics

669 Woodland Square Loop SE Lacey, WA 98503 360-359-4860

3622 Ensign Road NE, Olympia, WA 98506 360-570-8016

6004 Capitol Blvd. SE, Tumwater, WA 98501 360-522-9070

202 Cullens St. NW, Yelm, WA 98597 360-400-4840

seamar.org/services-dental

South Puget Sound Community College Dental Clinic

2011 Mottman Rd. SW, Building 34 Tumwater, WA 98512 360-596-5464

spscc.edu/community-business/clinicsservices/dental

Dental providers are listed by the county where they are located. Many will serve you regardless of where you live.

Thurston County (cont.)

Thurston County Public Health & Social Services

Refers patients to dentists accepting Medicaid 412 Lilly Rd. NE Olympia, WA 98506 360-867-2500 thurstoncountywa.gov/departments/public-health-and-social-services

Valley View Health Center 3775 Martin Way E, Suite A

Olympia, WA 98506 360-236-7166

vvhc.org

EYE CARE

Lewis, Mason & Thurston County

Airway Optical

Medicaid clients only 888-606-7788

EyeCare America

877-887-6327

eyecareamerica.org

Lions Low Vision Resource Center

360-790-8667

olympiahostlions.org/low-vision-resource-ctr

Olympia Union Gospel Mission

No-fee eye exam and glasses for qualified applicants 309 Washington St. NE Olympia, WA 98501 360-709-9725 ougm.org

FALLS PREVENTION RESOURCES

Falls are among the leading cause of injury for adults ages 65 and older. Preventing falls is a key part of maintaining independence for older adults.

Local resources such as exercise programs, healthcare consultations and home safety are essential.

Exercise Programs

Senior Centers (all counties) See pp. 109-111 for listings.

South Sound YMCA (Thurston County)

Briggs: 360-753-6576

Plum Street: 360-357-6609

southsoundymca.org

Home Safety and Accessibility

Adaptive Living, LLC (all counties)

Home safety/environment assessment
360-209-4199

<u>adaptivelivingwebsite.s3-website-us-east-1.</u> amazonaws.com

HEALTH INSURANCE

Patient assistance programs include:

Lewis, Mason & Thurston County

Insurance Commissioner Consumer Hotline

800-562-6900

<u>insurance.wa.gov/file-complaint-or-check-</u> your-complaint-status

Medicare Hotline

800-MEDICARE (633-4227)

Live Chat: <u>medicare.gov/talk-to-someone</u>

Statewide Health Insurance Benefits Advisors Helpline (SHIBA)

Located inside Olympia Senior Center 360-586-6181, ext. 134 800-562-6900

insurance.wa.gov/find-local-shiba-office

For more on insurance or the Low Income Subsidy from Social Security that helps pay for prescriptions through Medicare Part D, please contact LMTAAA at 360-748-2524, ext. 201 (Lewis County), 360-427-2226, ext. 251 (Mason County) or 360-664-3162, ext. 133 (Thurston County).

HEALTH INSURANCE

Patient assistance programs include:

Lewis, Mason & Thurston County

Washington Health Benefits Exchange 855-923-4633 855-627-9604 (TTY/toll-free) wahbexchange.org

Prescription assistance programs include:

Lewis, Mason & Thurston County

benefitscheckup.org

needymeds.org

Prescription Drug Assistance Foundation 206-518-0839

prescriptiondrugassistance.org

For more on insurance or the Low Income Subsidy from Social Security that helps pay for prescriptions through Medicare Part D, please contact LMTAAA at 360-748-2524, ext. 201 (Lewis County), 360-427-2226, ext. 251 (Mason County) or 360-664-3162, ext. 133 (Thurston County).

HEALTH INSURANCE

Prescription assistance programs include:

Lewis County

Love INC. 360-748-8611 loveincoflewiscounty.org

St. Vincent de Paul

Centralia & Chehalis 360-623-1144

Napavine, Winlock, Toledo & parts of East Lewis County 360-864-4130 ssvpusa.org

For more on insurance or the Low Income Subsidy from Social Security that helps pay for prescriptions through Medicare Part D, please contact LMTAAA at 360-748-2524, ext. 201 (Lewis County), 360-427-2226, ext. 251 (Mason County) or 360-664-3162, ext. 133 (Thurston County).

HOSPITALS

Lewis County

Morton Hospital

Arbor Health
521 Adams Ave.
Morton, WA 98356
360-496-5112
myarborhealth.org

Providence Centralia Hospital

914 S Scheuber Rd. Centralia, WA 98531 360-736-2803 providence.org

Mason County

Mason General Hospital & Family of Clinics

901 Mountain View Dr. Shelton, WA 98584 360-426-1611 or 360-754-5858 masonhealth.com

HOSPITALS

Thurston County

Multicare Capital Medical Center 3900 Capital Mall Drive SW Olympia, WA 98502 360-754-5858 multicare.org/location/capitalmedical-center

Providence St. Peter Hospital 413 Lilly Rd. NE Olympia, WA 98506 360-491-9480 or 888-492-9480 providence.org/locations/wa/ st-peter-hospital



The following clinics provide primary outpatient medical care for residents who cannot afford it:

Lewis County

Arbor Health

531 Adams Ave., Suite B, Morton, WA 98356 360-496-5145

745 Williams St., Mossyrock, WA 98564 360-983-8990

13051 US Hwy 12, Packwood, WA 98361 360-496-3777

108 Kindle Rd., Randle, WA 98377 360-497-3333

myarborhealth.org

The following clinics provide primary outpatient medical care for residents who cannot afford it:

Lewis County (cont.)

Boldt Diabetes & Nutrition Education

1010 S Scheuber Rd. Centralia, WA 98531 360-493-7567

<u>providence.org/locations/wa/boldt-diabetes-</u> and-nutrition-education

Health & Hope Medical Outreach

Walk-ins Tuesdays from 5:30pm to 8:30pm NW Pediatric (West Building) 1911 Cook Hills Rd. Centralia, WA 98531 360-623-1485 hhmo.org

Steck Medical Group

1299 Bishop Rd. Chehalis, WA 98532 360-748-0211 steckmedical.com

The following clinics provide primary outpatient medical care for residents who cannot afford it:

Lewis County (cont.)

Valley View Health Center

1800 Cooks Hill Rd., Suite F Centralia, WA 98531 360-736-3042

2428 W Reynolds Ave., Centralia, WA 98531 360-669-0335

2690 NE Kresky Ave., Chehalis, WA 98532 360-330-9595

1810 Hwy. 508, Onalaska, WA 98570 360-978-6600

402 N Main St., Pe Ell, WA 98572 360-291-3232

117 Ramsey Way, Toledo, WA 98591 360-864-4400

100 Cedar Crest Dr., Winlock, WA 98696 360-785-9400

vvhc.org

The following clinics provide primary outpatient medical care for residents who cannot afford it:

Mason County

Health Care Center

107 N 8th St., Shelton, WA 98584 360-426-9717

healthcarecentershelton.com

Mason Health Clinic

Diabetes education and classes 1701 N 13th St., Shelton, WA 98584 360-426-2653 or 800-824-8885 masonhealth.com

North Mason Fire Mobile Integrated Health Program

Medical professionals will come to your home in North Mason County 360-275-6711

<u>northmasonrfa.com/resource-access-mobile-integrated-health-programs</u>

The following clinics provide primary outpatient medical care for residents who cannot afford it:

Mason County (cont.)

Peninsula Community Health Services

Primary and specialty care, health screenings,

immunizations and more

31 NE State Route 100, Suite 200 Belfair, WA 98528

300 E Campus Drive, Belfair, WA 98528

627 W Franklin St., Shelton, WA 98584

360-377-3776

pchsweb.org

The following clinics provide primary outpatient medical care for residents who cannot afford it:

Thurston County

Boldt Diabetes & Nutrition Education

2555 Marvin Rd. NE, Lacey, WA 98516 360-493-7567

1620 Cooper Point Rd. SW, Olympia, WA 98502 360-493-7567

<u>providence.org/locations/wa/boldt-diabetes-and-nutrition-education</u>

DispatchHealth

Medical professionals come to your home 360-200-8247 dispatchhealth.com

The following clinics provide primary outpatient medical care for residents who cannot afford it:

Thurston County (cont.)

SeaMar Community Health Centers

24/7 nurse advice line: 866-418-1002

3030 Limited Lane NW, Olympia, WA 98502 360-491-1399

3622 Ensign Rd. NE, Suite A Olympia, WA 98506 360-742-5000

669 Woodland Square Loop SE Lacey, WA 98503 360-359-4840

202 Cullens St. NW, Yelm, WA 98597 360-400-4800

seamar.org

The following clinics provide primary outpatient medical care for residents who cannot afford it:

Thurston County (cont.)

The Olympia Free Clinic 520 Lilly Road NE, Bldg. 3 Olympia, WA 98506 360-890-4074 theolympiafreeclinic.org

Valley View Health Center

3775 Martin Way E, Suite A, Olympia, 98506 360-236-7166

273 Sussex Ave E, Tenino, WA 98589

360-264-5665

vvhc.org

MEDICAL DISPOSAL

Washington's Safe Medication Return provides safe disposal of over-the-counter, household and prescription medications.

Accepted drugs include generic and brand names as well as medication for veterinary use, medical devices or combination products.

Unaccepted materials include supplements, vitamins, personal care products, illegal drugs, emptied injectors and exposed needles.

To locate safe disposal sites for unwanted medication, order mail-back supplies or learn about take-back events, visit or call:

MED TAKE BACK WASHINGTON

844-4-TAKE-BACK

medtakebackwashington.org

MEDICAL EQUIPMENT

Lewis, Mason & Thurston County

Apria Home Medical Equipment 405 Black Hills Lane SW Olympia, WA 98502 360-352-1753 or 888-492-7742 apria.com

Bellevue Healthcare

4500 Pacific Ave. Lacey, WA 98503 360-438-2955 bellevuehealthcare.com

Timberland Regional Library (TRL) Assistive Technology

Borrow aids for low vision, limited mobility and hearing loss 360-943-5001 trl.org/assistive-devices

MEDICAL EQUIPMENT

Lewis County

The following organizations accept and loan medical equipment at no charge for temporary use:

Twin Cities Older Adult Center 2545 N National Ave. Chehalis, WA 98532 360-748-0061 timberriverconnections.org/twin-cities

Visiting Nurses Foundation

Serving Lewis County residents only 222 N Pearl St. Centralia, WA 98531 360-623-1562 visitingnursesfoundation.org

MEDICAL EQUIPMENT

Mason County

Sound Oxygen Services

877-269-0405

The following organizations accept and loan medical equipment at no charge for temporary use:

Love, INC.

221 W Railroad Ave., Suite 10 Shelton, WA 98584 360-462-LOVE (5683) loveincofmasoncounty.org

The HUB Center for Seniors

111 NE Old Belfair Hwy., Belfair, WA 98528 360-275-0535 thehubbelfair.org

MEDICAL EQUIPMENT

Thurston County

Lincare, Inc.

Home respiratory supplies, care & equipment 6706 Martin Way E, Suite 1
Olympia, WA 98516
360-923-1985

lincare.com

MyMedSupplies

6149 Martin Way E, Lacey, WA 98516 360-456-5475 mymedsupplies.com

Performance Home Medical

Sleep therapy and home oxygen equipment 703 Lily Rd. NE, Suite 102 Olympia, WA 98506 360-456-4052

performancehomemed.com

MEDICAL EQUIPMENT

Thurston County (cont.)

Preferred Medical, Inc.

800-722-7865

Email:

<u>customerservice@preferredmedical.com</u> preferredmedical.com

The following organizations accept and loan medical equipment at no charge for temporary use:

Thurston County Medical Equipment Bank

Tuesday, Thursday & Saturday, 11am to 2pm 2704 Pacific Ave SE Olympia, WA 98501

Message Line: 360-456-8810 medicalequipmentbank.org

NURSE CONSULTATION

Registered nurses are available to answer health questions, provide physician referrals and assist in registration for hospital-sponsored health classes.

Lewis, Mason & Thurston County

MEDnurse

Capital Medical Center 888-MED-5101 mednurse.com

Providence PLUS

Providence St. Peter Hospital 360-493-7768



PALLIATIVE CARE

Palliative care helps patients with serious illnesses feel better. It prevents or treats symptoms/side effects of disease and care.

Palliative care also treats emotional, social, practical and spiritual problems stemming from illness. You may get palliative care when the illness is diagnosed, throughout treatment, during follow-up and at end of life.

Palliative care may be offered for: cancer, heart disease, lung disease, kidney failure, dementia and other illnesses.

Lewis, Mason & Thurston County

Providence Palliative Care Consult Service 360-486-6402 providence.org/services/palliative-care

Lewis & Thurston County

Assured Palliative Care 360-807-5029

PALLIATIVE CARE

Mason County

Mason Health Palliative Care 1701 N 13th St. Shelton, WA 98584 360-426-2653 masonhealth.com

PERSONAL EMERGENCY RESPONSE SYSTEM (PERS)

Personal Emergency Response Systems allow older adults and people with disabilities to be more independent at home.

PERS connect to a phone and are activated by pressing a button to call for help.

Lewis, Mason & Thurston County

Alert Medical Alarms Inc.

877-988-6769

alertmedicalalarms.com

American Medical Alert Corp.

800-815-5809

connectamerica.com

Assured Independence

800-591-3109

assuredindependence.com

Global Security & Communication, Inc.

800-446-2400

global4security.com

PERSONAL EMERGENCY RESPONSE SYSTEM (PERS)

Lewis, Mason & Thurston County (cont.)

Lifeline Medical Alert Systems

800-368-2925

<u>lifeline.com</u>

LifeStation

800-446-3700

lifestation.com

MedScope America Corp.

800-645-2060

medscope.org

Safe @ Home

360-636-0700 or 800-228-8072

elderoptionswa.com

SafetyLine

360-303-4632

safetylinemedicalalertsystems.com

Valued Relationships, Inc.

800-860-4230

vricares.com

PET RESOURCES

The health benefits of a pet are well known, however, caring for one can be challenging.

Here are organizations that can assist:

Concern for Animals 360-456-8176

concernforanimals.org

Joint Animal Services

360-352-2510

jointanimalservices.org

PACT

Short-term foster placement pactforanimals.org/find-a-foster

Red Rover

Urgent care grants redrover.org/relief

ABUSE HOTLINE

Abuse is often the result of complex, interrelated factors. It may occur at home with family members, with other caregivers or in residential care. Abuse can be physical, verbal, emotional and/or financial.

If you suspect an older or disabled person is being abused, neglected or exploited, please contact one of the following offices:

Adult Protective Services

877-734-6277

dshs.wa.gov/altsa/adult-protective-services

Residential Care Facility Complaint Hotline

800-562-6078

800-737-7931 (TTY/toll-free)

dshs.wa.gov/altsa

FOR LIFE-THREATENING SITUATIONS, PLEASE CALL 911

COMMUNITY HUBS

Call for details on current events, classes, meal services and health screenings.

Lewis County

Morton Older Adult Center

103 Westlake Ave., Morton, WA 98356 360-496-3230

Packwood Older Adult Center

12931 Hwy. 12, Packwood, WA 98361 360-494-6331

Pe Ell Senior Center

416 S 1st St., Pe Ell, WA 98572 360-291-3636

Toledo Older Adult Center

150 Coal St., Toledo, WA 98591 360-864-2112

Twin Cities Older Adult Center

2545 N National Ave., Chehalis, WA 98531 360-748-0061

Winlock-Olegua Older Adult Center

119 SW Kerron St., Winlock, WA 98596 360-785-4325

timberriverconnections.org

COMMUNITY HUBS

Call for details on current events, classes, meal services and health screenings.

Mason County

Mason County Senior Activities Center 190 W Sentry Dr., Shelton, WA 98584 360-426-7374 mcsac.net

The HUB Center for Seniors

111 NE Old Belfair Hwy., Belfair, WA 98528 360-275-0535 thehubbelfair.org

Thurston County

Rainier Senior Center

108 Michigan St. S, Rainier, WA 98576 360-446-2258

rainierseniors.com

Senior Services for South Sound

Virgil S. Clarkson Senior Center 6757 Pacific Ave. SE, Lacey, WA 98503 360-407-3967 southsoundseniors.org

COMMUNITY HUBS

Call for details on current events, classes, meal services and health screenings.

Thurston County (cont.)

Senior Services for South Sound

Olympia Senior Center 222 Columbia St. NW, Olympia, WA 98501 360-586-6181

southsoundseniors.org

Tumwater Old Town Center

215 N 2nd Ave. SW, Tumwater, WA 98512 360-252-5467

<u>ci.tumwater.wa.us/departments/parks</u> <u>-recreation-department/city-facilities/</u> old-town-center

Yelm Senior Center

16530 103rd Ave. SE, Yelm, WA 98597 360-458-7733 yelmseniorcenter.com

SENIOR COMPANIONS

Lewis, Mason & Thurston County

Friend to Friend America

Recruits and trains volunteers to visit isolated seniors 206-870-4266 or 855-711-3832 friendtofriendamerica.org

TELEPHONE REASSURANCE

Mason County

Care Checkers

Unanswered calls prompt action to discover emergencies and notify designated contacts or authorities 888-477-0435

carecheckers.com

The HUB Center for Seniors

Friendly phone calls 360-275-0535 thehubbelfair.org

VOLUNTEER OPPORTUNITIES

Lewis, Mason & Thurston County

Catholic Community Services of Western Washington 360-726-3885

ccsww.org

Concern for Animals

360-456-8176

concernforanimals.org

Friend to Friend America

206-870-4266 or 855-711-3882

friendtofriendamerica.org

Lewis-Mason-Thurston Area Agency on Aging

Advisory Council 360-644-2168

Imtaaa.org

Regional Long-Term Care Ombudsman Program

888-733-4005

Washington State Long-Term Care Ombudsman Program

800-562-6028

waombudsman.org

Scheduled and requested transportation to medical facilities, shopping areas, senior centers and other essential locations.

Personalized assistance available for those who qualify.

Lewis, Mason & Thurston County

American MediCar Services 360-352-0342

americanservicemedicar.com

Catholic Community Services of Western Washington

Volunteer Services 844-851-9380

ccsww.org

Paratransit Services

Medicaid clients only 800-846-5438 800-934-5438 (TDD/toll-free) paratransit.net

Lewis County

Catholic Community Services
Senior Transportation
360-740-0161

ccsww.org/our-services/seniors-disabilities

Cowlitz Tribe Transportation

360-232-8585

cowlitz.org/transit

Dial-A-Ride Twin Transit

360-330-5555

twintransit.org/dartt

Go Taxi

360-864-2323

Lewis County Transit

360-330-2072

lewiscountytransit.org

Mason County

Mason County Transit Authority Dial-A-Ride

360-427-5033

800-374-3747

800-833-6388 (TTD/TTY/toll-free)

masontransit.org/dialarideservice

Patty Wagon

360-427-0202

pattywagonmobility.com

Senior Services for South Sound

360-586-6181, ext. 128

southsoundseniors.org/supportive-services/

transportation

Email:

transportation@southsoundseniors.org

Thurston County

Intercity Transit
Dial-A-Lift
360-786-1881
800-287-6348
360-943-5211 (TTD/TTY/toll-free)
intercitytransit.com

ruralTRANSIT

Serving Rochester, Tenino, Bucoda, Rainier, Yelm and the Confederated Tribes of the Chehalis Reservation 360-426-8294 trpc.org/325/Rural-Transit

Senior Services for South Sound

360-586-6181, ext. 128 southsoundseniors.org/supportive-services/transportation

Email:

transportation@southsoundseniors.org

Yelm Senior Center

360-458-7733

mobile.yelmseniorcenter.comcastbiz.net

TRAVEL TRAINING

A free service that provides self-paced instruction to help passengers who can use regular bus service become familiar with local public transportation options.

Expert travel trainers teach people to travel independently, safely and confidently.

Lewis County

Cowlitz-Wahkiakum Council of Government

Travel Training (360) 577-3041 cwcog.org/mobility-management/ #travel-training

Transportation resources across
SW Washington
mobility.cwcog.org/provider-directory

TRAVEL TRAINING

Mason County

Mason Transit Authority (360) 427-5033 or (800) 374-3747 masontransit.org/traveltraining

Thurston County

Thurston County InterCity Transit

360-705-5879

TTY relay for hearing impaired: 711

Email: traveltraining@intercitytransit.com

intercitytransit.com/how-to-ride/travel-training



VETERANS RIDE SERVICES

Lewis, Mason & Thurston County

The Veterans Transportation Service ensures all qualifying veterans have access to care through convenient, safe and reliable transportation.

Veterans Administration

Puget Sound Health Care System

Call at least five working days in advance
253-583-1343
800-329-8387 (toll-free)
va.gov/healthbenefits/vtp/map.asp

vetride.va.gov/app/home

Disabled American Veterans Transportation
Call at least 48 hours in advance
253-583-1343
va.gov/puget-sound-health-care/dav-vanstransportation-for-veterans

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To explore resources in other languages, please visit our website or call us to ask what translation supports may be available.

Imtaaa.org | 360-664-2168

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